

Lloyd Street School - Designated Device Program

FAQ Frequently answered questions

What are the educational benefits of a 1:1 program?

- Authentic collaboration, innovation, creation and publication opportunities beyond the traditional classroom
- Allows students to gain access to a personalised and continually growing bank of educational content
- Supports teachers to expand their programs using high-quality content to meet the needs of students
- Better equips students with the skills for future learning including independent and responsible technology use
- Provides 1:1 access to learning and assessment tools i.e. Google classroom, Essential Assessment
- Increases digital literacy in research, coding, content, data creation and organisation
- Engages and encourages students, and boosts confidence and learning outcomes
- Greater connection to student learning for parents with access to lessons and content via Google Suite
- Using the same devices allows the technical management and support to be effective and efficient

What if I don't want my child to have a device?

- Digital Technology is the reality of effective teaching and learning, and prepares students for secondary school and life.
- Designated device programs are required by all students when they enter high school.
- For students who do not have their own device, the school can accommodate the use of a school device, it may be an older device and will not be able to be taken home.

Will my child be using the device in all lessons throughout the day?

- Devices will be used by students as, and when required in each subject area.
- It is not expected that the devices will be in use all the time, students will use them when needed to support their learning.
- The designated device program does not in anyway replace the requirement for students to learn handwriting, note taking, planning and bookwork.

What are the 'rules' for my child's use of the device at school?

- All students are required to sign and adhere to the school's Acceptable Use of ICT Policy relating to the use of computers and the Internet at Lloyd Street School.
- Breaches of the agreement will be addressed on an individual basis.
- Students are not permitted to take their devices into the school yard at recess, lunchtime or before school for any reason.

How are students supported in cybersafety practices?

- Cybersafety programs are taught at school on regularly from the start of the year and will be reinforced as part of the 1:1 program.
- Students will be taught how to handle technology in an appropriate manner. Clear expectations will be set for students with regard to device ethics and etiquette during lessons and consequences reinforced.

- Importantly, parents also need to be aware of their child's activities online at home and how they are using the Internet.
- LSS is an accredited eSmart school, which provides a guiding framework for schools to manage cybersafety and wellbeing.

Can my child access social media apps and sites at school?

- No. The Department of Education and Lloyd Street School have filtering tools in place. Filtering tools restrict access to sites and apps that are not of educational value or that may be misused by students.

Who is responsible for Internet safety at home?

- It is a parent's responsibility to ensure they have a protected network and good Internet protocols.
- Parents may choose for a device to remain at school and not be taken home in agreement with the Principal and class teacher.

Will they have homework on their laptops?

- Homework will be structured with both on/off screen depending on the subjects being delivered at the time.

Can my child's device be left at school overnight?

- Preferably not. Your child will take their device home each day, complete tasks as required and bring their device fully charged each morning.
- However, they can be left at school with prior agreement from the school. Please note that the device is not covered by school insurance if it is left at school overnight and needs to be insured by parents.

What are the parents/guardians/caregivers' responsibilities?

- The device is owned by the parents, guardians or caregivers. We strongly recommend that you have the administration rights on the device so that you control the usage of the device and are the only one authorised to add or delete software applications.
- The school has network controls when the device is at school, however, we also strongly recommend that you set up your own network controls at home when the device is used outside of school hours.
- Anti virus software for home is also encouraged.

My child has downloaded apps that I do not think he/she should be using. What should I do?

- Parents are responsible for how the device is used at home and what is downloaded. Parents are strongly encouraged to develop 'household rules' and to discuss the sites that their child has asked to use. If you feel anything inappropriate has been installed then it should be removed.
- If the school believes the device is dubious or deemed dangerous, then the device will be reimaged by the school.

I am concerned that my child is using their device inappropriately?

- If you are unsure, openly discuss these concerns with your child.
- The use of devices in class will be actively monitored and the cyber safety lessons taught by staff.
- Misuse of a device will be treated the same as any other distracting activity and normal classroom discipline rules will apply.

- If you are unsure, please discuss with the classroom teacher. The Acceptable Use of ICT policy and agreement defines the use of the device at school and home.
- Parents may choose to add other ways to support safe and appropriate device use at home.

Can my child put their own programs/songs/media on their device?

- Yes, as long as the media has been obtained legally and from reputable sources and does not breach any copyright laws. Sufficient space must remain to ensure the educational needs of the device can still be met.

How do I backup my data on my device?

- You can back up your device to external storage (USB stick, HDD or SSD), another home computer or a cloud server of your choice.
- In the event of reimaging the school will attempt to copy and replace any student files where possible. The school is not obliged to save any personal data or photos that are not part of school work. In the event of the device needing to be reimaged, personal files can be restored from your personal backup.

Should I update the software on my device?

- No. There is no need to update anything. All eduSTAR programs, the Operating System and virus software will be updated via the school.

How often should a device be charged?

- It is expected that students will bring their device to school fully-charged each day. It is recommended that the devices are charged overnight prior to each school day.

What if my child's device is not charged?

It may not always be possible to offer charging at school. However access to a few chargers will be possible depending on the number of students who require it. If the device was not charged overnight due to extenuating circumstances, it will be possible to bring the charger to school and run off power on 'odd' occasions. The charger must be clearly labeled.

How will students know which device belongs to them?

All 1:1 devices will be allocated to a specific student. A record of the serial number and the student's name will be held by the school. Parents are encouraged to affix a label with their child's name on the device. At school, once logged in, the screen will display the student's name and if not in use, can only be unlocked by the student pass code. Students will be encouraged to lock their device when not in use.

Should my child be spending a lot of time completing homework on their device?

Homework and device activities will vary depending on the tasks set across each term. The device is a tool to support learning and should be used in an open and transparent manner. Ask your child to show you how they are using the device to support their learning. If the device is not required for a task, it is best that it is put away or shut down for that period of time. Parents can manage device usage beyond school work as they deem appropriate.

Will my child's education be disadvantaged if I do not purchase a device?

If you choose not to buy a device for your child then they will have access to a school device for use at school only. This will include sharing an older and slower device with another student or students.

I believe I have an equivalent device at home?

Parents can supply their own device provided it meets the minimum specifications below and is deemed suitable by the school technician.

What are the minimum specifications of the device?

Refer to the requirements for the LSS 1:1 BYODD Program via the LWT portal.

What if I am in a situation where I am unable to purchase a device?

Each situation will be assessed on a needs basis at the Principal's discretion. Please contact the school to discuss further as there are options available..

Is the program compulsory?

It is not compulsory, it is recommended. The 1:1 program is scheduled to commence for Years 4 to 6 at the beginning of the school year in 2025. The school encourages families to follow our professional recommendations and participate. The school has researched the pros and cons and the decisions made are deeply engrained in proven educational research. However, ultimately each family will make a decision based on their individual circumstances.

What if I decided not to buy into the program and then change my mind at a later date?

If you change your mind there is an option to buy in after the initial bulk purchase but this option incurs additional costs.

What do I do if the device breaks?

All normal hardware and operating issues are covered under warranty with an onsite replacement program. Any other damages considered 'reasonable use' are covered by the insurance cover you have chosen. Please refer to the portal for specific insurance and warranty coverage.

Is the device insured?

Insurance, accidental damage etc. are covered through the 1:1 program when purchased through the portal and therefore not required. Like any piece of technology, it is wise to include your child's device as a nominated item on your house and contents insurance policy. Please check your home insurance cover to see what additional coverage you may have.

Does the device come with a warranty?

Yes. Please refer to the portal for specific insurance and warranty coverage.

Will my child's device be safe at school?

Every endeavour will be made to ensure the security of these devices. Rules and protocols will be established. It is important that students learn to manage their own technology. Students will store their device in the classroom when they arrive at school and during school hours when not in use.

How can my child protect the device from accidental damage?

All devices should be kept in a protective case and used with due care. In addition, a compact tablet bag is very worthwhile to help students carry the devices to and from school. This can be purchased via the portal or you may choose to supply your own. Students are also instructed not to leave devices on the floor, near food or water or use it in a careless manner. Please read the insurance cover you select in the portal. Like all insurance policies, abuse and mistreatment is

not covered by insurance. To make a claim, you will incur an excess or you may not be covered depending on the cause of the damage.

What if the device requires technical support?

The school technician will provide support as they do on all school owned equipment. In the event of serious problems, the device can be reimaged and returned to original settings. Devices not part of the LSS 1:1 program cannot be dealt with by the school. A loan device can be provided while waiting for device issues to be resolved. In the event of a hardware issue requiring repairs.

Does the device come with an antivirus?

Yes. Windows Defender is part of the eduSTAR platform and updated regularly via the school network.

Are there any additional costs?

No. There is no more to pay once the device is issued. You will be asked to supply your own multimedia headphones and USB. These items will be placed on the school book list.

What if my child leaves the school? What happens to the device?

The school is licensed for the software/Apps installed via the imaging process. If your child leaves the school then the device needs to be restored to a licensed version of Windows only, therefore the school eduSTAR image must be removed, As the eduSTAR operating system and programs such as Office are only licenced for use only with DET school 1:1 programs. If your child is transferring to another DET school then they should be able to download and reinstall Office via instructions provided by the school.

What to do with the device at the end of the lease? Keep or donate?

The device belongs to the family who purchased it. They decide whether the device stays with the family or it can be donated to the school to provide a device for another family who are not able to purchase one. The school would manage this process.